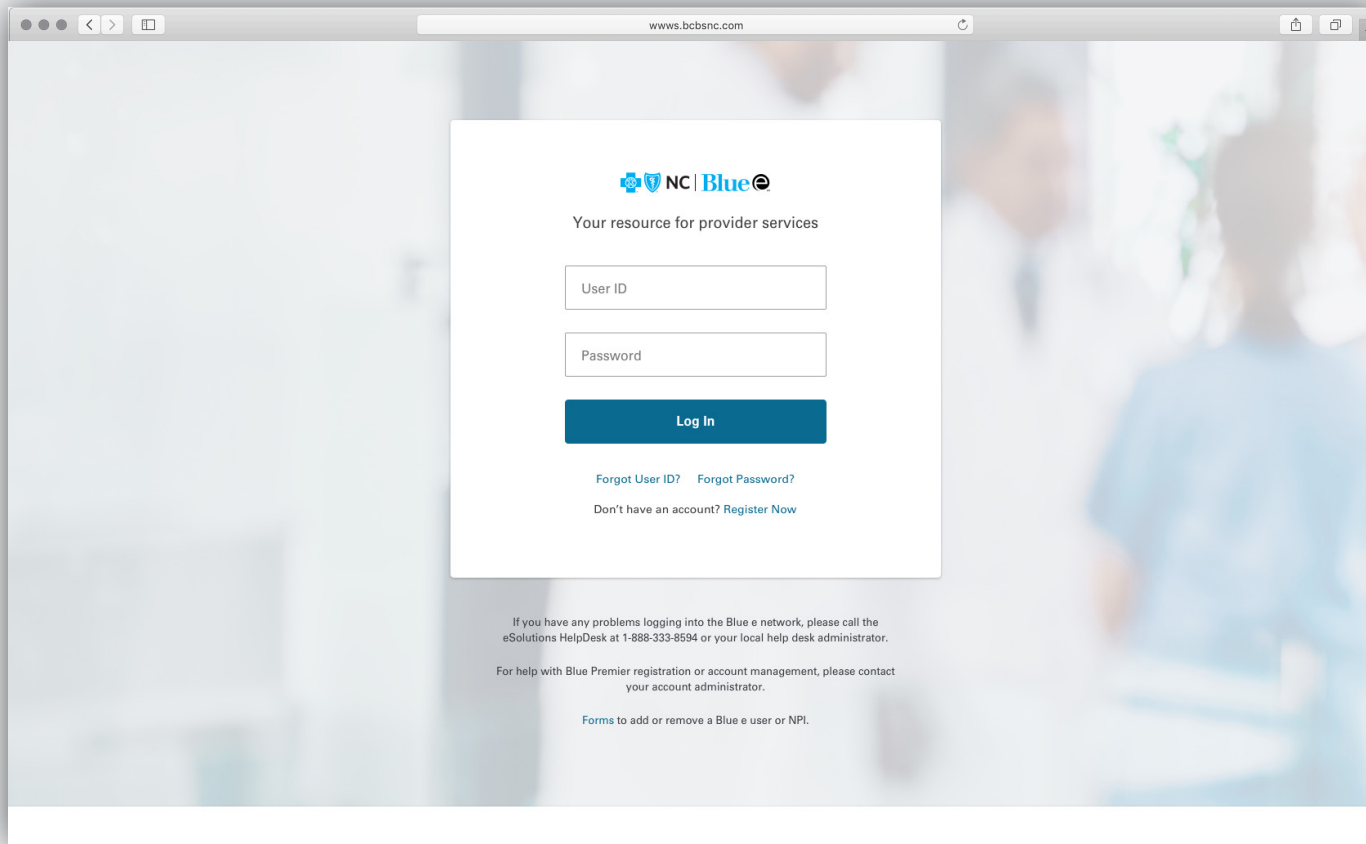



Welcome to the **NEW LOOK FOR BLUE E**



The screenshot shows a web browser window with the URL www.bcbsnc.com. The page features a central white login box with the following elements:

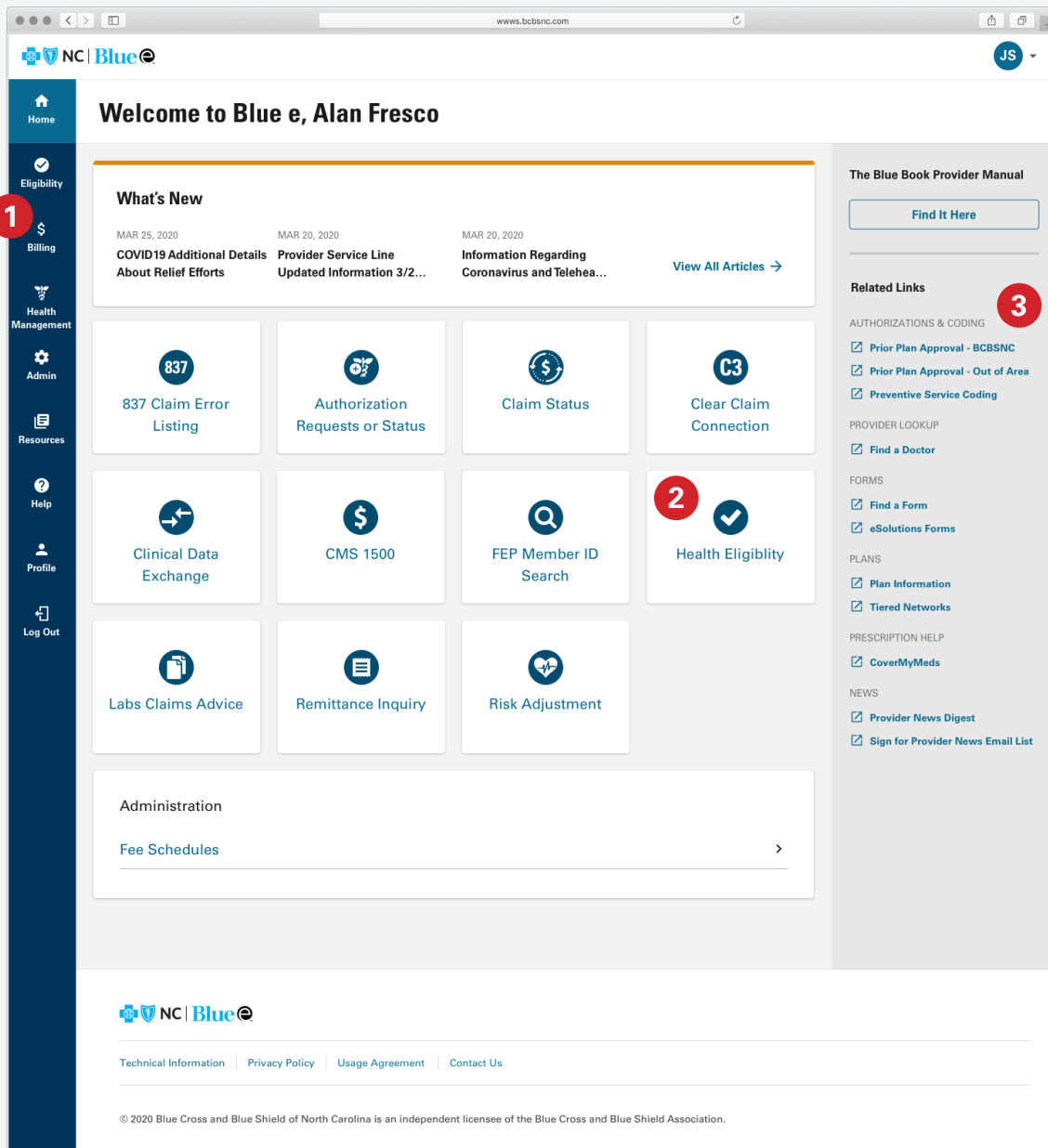
- Logo: 
- Text: "Your resource for provider services"
- Form fields: "User ID" and "Password" (both with placeholder text)
- Button: "Log In" (dark blue)
- Links: "Forgot User ID?", "Forgot Password?", and "Don't have an account? Register Now"

Below the login box, there is a footer section with the following text:

If you have any problems logging into the Blue e network, please call the eSolutions HelpDesk at 1-888-333-8594 or your local help desk administrator.

For help with Blue Premier registration or account management, please contact your account administrator.

[Forms to add or remove a Blue e user or NPI.](#)



🏠 Home

Your new look includes quick and easy access to the most commonly accessed tools

1. Navigation Bar

Persistent throughout the site to give easy access to Blue e’s major features

2. Transaction Cards

Easy-to-read cards lead directly to the tools you need to use

3. Related Links

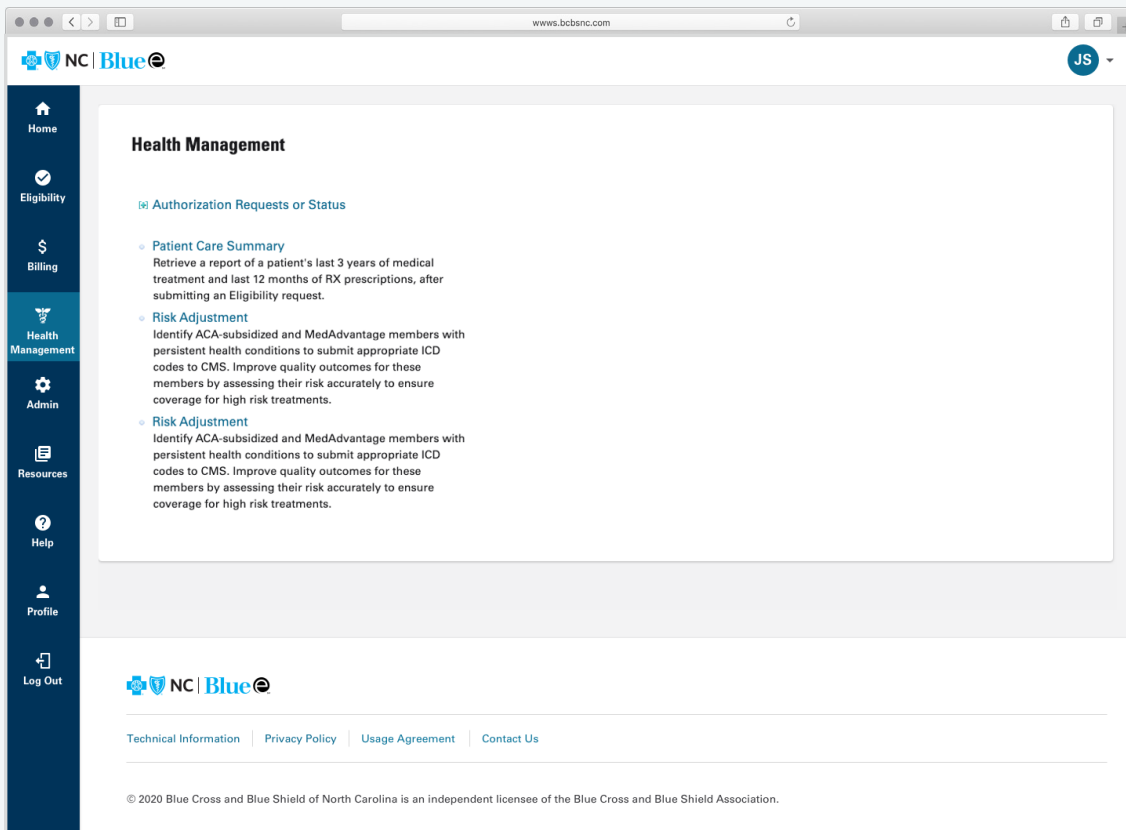
Easy-to-find links to important information and services, just a click away

* View adapts to your role. The broader your role, the more tools you will see.

New Navigation

For now, you will find the Blue E functions you are used to, framed by an updated navigation.

Coming Soon: Look for all Blue e features to freshen and change!



The screenshot shows a web browser window displaying the Blue e Health Management dashboard. The browser's address bar shows the URL www.bcbnc.com. The page header includes the Blue Cross and Blue Shield of North Carolina logo and a user profile icon labeled 'JS'. A dark blue sidebar on the left contains navigation icons for Home, Eligibility, Billing, Health Management (highlighted), Admin, Resources, Help, Profile, and Log Out. The main content area is titled 'Health Management' and contains a list of items: 'Authorization Requests or Status', 'Patient Care Summary' (with a sub-description: 'Retrieve a report of a patient's last 3 years of medical treatment and last 12 months of RX prescriptions, after submitting an Eligibility request.'), and two 'Risk Adjustment' items (each with a sub-description: 'Identify ACA-subsidized and MedAdvantage members with persistent health conditions to submit appropriate ICD codes to CMS. Improve quality outcomes for these members by assessing their risk accurately to ensure coverage for high risk treatments.'). The footer of the page includes the Blue Cross and Blue Shield of North Carolina logo, links for 'Technical Information', 'Privacy Policy', 'Usage Agreement', and 'Contact Us', and a copyright notice: '© 2020 Blue Cross and Blue Shield of North Carolina is an independent licensee of the Blue Cross and Blue Shield Association.'

* View adapts to your role. The broader your role, the more tools you will see.



More changes will arrive in the coming weeks and months. For now, you will find all the tools and functions you have come to expect from Blue e, with the bold new look that frames a path to an exciting future. Please take a look, and let us know what you think!